ER GROUP FREQUENTLY ASKED QUESTIONS

July 2025

1. ABOUT THE GROUP

In which market segments is the Group engaged?

The Group is involved in seven served markets: 'Agribusiness', Real Estate,' 'Hospitality & Travel', 'Logistics', 'Finance', 'Commerce & Manufacturing', and 'Technology & Energy'.

How does the Group create value for its stakeholders?

The Group delivers long-term value to its stakeholders through a streamlined, performance-driven organisation backed by a robust and efficient management structure. Positioned as a market leader, it actively sharpens its portfolio to focus on high-growth sectors and maximizes cross-business synergies.

In Mauritius, the Group commands a strong market presence by uniting top talent, cultivating a collaborative culture, and enhancing its competitive edge.

Its consolidated portfolio of industry-leading businesses, combined with financial strength and operational scale, enables it to drive sustainable growth, reinforce stakeholder trust, and achieve consistent performance across its sectors.

How many employees does the Group employ?

The Group has over 12,000 employees across its 7 segments and the 17 territories in which it operates.

What are the Group's values and how does it adhere to those?

Our bold ambitions are matched by disciplined execution, anchored in three core values that shape all our actions:

- **Responsibility:** We act with purpose, take ownership and deliver impactful results.
- **Agility:** We anticipate change, adapt and act swiftly.
- **Collaboration**: We value our diversity, nurture relationships and work together for shared success.

Together, these values empower the Group to build long-term value for all stakeholders while advancing sustainable and responsible business practices.

Who makes up the leadership team and Board of Directors?

Please click to see the Board of Directors
www.ergroup.mu/about-er/board-directors-leadership-team
and Leadership team www.ergroup.mu/about-er/board-directors-leadership-team

What are the brands proposed by the Group?

The Group brings to the market more than 120 brands created or distributed by its subsidiaries.
Please find more about our proposed brands here: www.ergroup.mu/about-er/brands-directory

What are the strategic objectives of the Group?

The Group is committed to reinforcing its leadership across all sectors while strategically focusing on high-growth, high-potential areas. The Group drives long-term value and sustainable growth through a clear focus on Business Leadership, Synergies, Regionalisation, and Stewardship.

Backed by enhanced financial resources and increased scale, we are expanding across the region—particularly in Finance, Hospitality & Travel, Logistics, and Technology & Energy.

We are shifting our revenue base toward hard currencies and increasing regional contributions to profit, aligning with our ambition to be a regional leader with a global presence.

Where can I obtain further information on the Group?

The corporate website contains a variety of links to information about the Group. Furthermore, our Investor Relations team is available on (230) 404 9500 or investors@ergroup.mu

How does the Group adhere to its Corporate Social Responsibility?

Our Corporate Social Responsibility is guided by our Sustainability Framework 2025 - 2035, which is designed to create long-term value for people, the planet, and prosperity. The framework is built on six strategic pillars - three focused on Climate Resilience and three on Social Inclusion - aligning our efforts with what matters most to our business, stakeholders, and the communities we serve.

We aim to advance a low-carbon economy, promote the sustainable use of resources, regenerate biodiversity, build livable communities, reduce poverty, and foster workplace inclusion.

Our CSR initiatives are implemented through the ER Foundation, in collaboration with companies, foundations, and NGOs, ensuring a shared approach to sustainable development.

We focus our efforts on key regions where we operate: Moka, Bel Ombre, Savannah, and Port Louis, ensuring our actions are both local and lasting.

Learn more by visiting www.ergroup.mu/sustainability/commitments-initiatives-mauritius to sustainability section of new website.

2. STOCK

On which markets are the Company and its listed subsidiaries traded?

The Company and its subsidiaries are traded on the Stock Exchange of Mauritius as follows:

- ER Group (ERL) – on the Official Market of SEM
- Ascencia (ASCE) – on the Official Market of SEM
- New Mauritius Hotel (NMHL) – on the Official Market of SEM
- Velogic (VEL) – on the Development & Enterprise Market (DEM) of SEM

What is the Company's dividend policy?

While no formal dividend policy has yet been set for the Company, it is expected to increase its dividends progressively each year.

3. SHAREHOLDERS

Should I inform the Company if I change my address?

Yes, any change of address should be communicated, in writing, to our Share Registry and Transfer Office:

DTOS Registry Services Ltd
3rd Floor, Eagle House
15A Wall Street
Ebène

This will ensure that you continue to receive your dividend cheques, Notice of Meetings of shareholders and other shareholder information/documents promptly.

On the other hand, should you wish to receive all future documents of a circular nature (such as annual reports and accounts), notice of meetings, credit advices and other shareholder documents and communications, by email or other electronic forms of communication, you shall be required to fill in the consent form www.ergroup.mu/investors/shift-to-paperless

I have not received or lost my dividend cheque. What should I do?

You should contact DTOS Registry Services Ltd as per details below:

DTOS Registry Services Ltd
3rd Floor, Eagle House
15A Wall Street
Ebène
Tel: + (230) 404 6000
Email: Dtos-Registry@dtos-mu.com
Website: www.dtos-mu.com

How is the share capital of the Company structured and what are the rights attached to it?

La Sablonnière Holding, holds 700,000,000 RRS representing 59% voting rights in the Company. All the other shareholders hold 481,453,929 ordinary shares.

An Ordinary Share is a Share which confers on the holder the following rights:

a. the right to vote at meetings of shareholders and on a poll to cast one vote for each share held;

b. subject to the rights of any other Class of Shares, the right to an equal share in dividends and other distributions made by the company; and

c. subject to the rights of any other Class of Shares, the right to an equal share in the distribution of the surplus assets of the company on its liquidation.

What is the legal structure of the Company?

The Company is a public limited liability company incorporated and domiciled in Mauritius.

As a shareholder, how do I opt to receive communications electronically?

Fill in the shareholder consent form online: www.ergroup.mu/investors/shift-to-paperless

4. INVESTOR RELATIONS

Who should I contact regarding investor inquiries?

The Investor Relations team is available on (230) 404 9500 or investors@ergroup.mu should you have queries on the Company and its traded products.

Why invest in the Company?

Investing in the Company offers a compelling opportunity grounded in strategic clarity, scale, and long-term value creation.

A powerful business group with scale and synergy

With over 200 years of entrepreneurial heritage, the Company brings together deep-rooted values and bold strategic vision. Operating across seven high-impact sectors, its structure enables fast decisions and great value creation.

Resilient growth engine and regional ambition

With strong financial foundations and a long-term vision, the Company is built to deliver sustainable growth from diversified operations, while expanding across the region.

Purpose-led, Future-ready

Rooted in strong values – Responsibility, Agility, Collaboration – the Company acts with purpose and adapts swiftly to market changes. Its strategic land bank (Moka City, Savannah, Bel Ombre) and key minority stakes in Eclosia, Swan, and Semaris further secure its position as a long-term, forward-looking investment.

How to invest in the Company and its listed entities?

To invest you will need to contact a broker licensed to trade on the stock exchange https://www.stockexchangeofmauritius.com/about-us/find-a-broker. The latter will guide you through the buying process.

What is the minimum quantity of shares that I can buy?

The minimum quantity of shares that can be bought is 1 (one).

When are analysts' meetings conducted?

We have a tradition of carrying out regular analysts' meetings twice yearly after the earnings release. We also meet with members of the financial community on a regular basis.

Where can I download the integrated reports and quarterly reports of the Company?

All information on the performance can be downloaded here:
www.ergroup.mu/investors/financial-performance

How can I subscribe to the investors' alerts?

You can subscribe to the investor alerts here: www.ergroup.mu/newsletter-subscription

5. STATUTORY INFORMATION

Who are the auditors of the Company?

The external auditors are Ernst & Young.

Where can I obtain the Group structure?

You can access the Group structure here: https://ergroup.mu/investors/financial-performance

Who are the bankers of the Company?

The bankers of the Company are:

1. The Mauritius Commercial Bank Ltd (MCB)
2. SBM (Mauritius) Ltd
3. State Bank of India (Mauritius) Ltd (SBI)
4. Absa Mauritius Ltd
5. MauBank Ltd
6. Bank One Ltd
7. The Hongkong and Shanghai Banking Corporation Limited (HSBC)
8. AfrAsia Bank Limited

When does the Company's fiscal year end?

The fiscal year end is on 30 June.

Where can I find information about the Company's policies?

Information about the Company's policies can be found here:
www.ergroup.mu/about-er/corporate-governance

ER Group
ER House, Vivéa Business Park,
Moka, Mauritius
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ERgroup.mu